

Electronic Resources: Behind the Scenes

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What do we usually focus on when we discuss electronic resources?

- Licensing & Negotiation
- Pricing models
- Marketing new resources
- Training the trainer
- Teaching patrons how to use them
- ERMS & link resolvers
- Lifecycle management/workflows
- COUNTER statistics

What are we going to discuss today?

- Procurement/purchasing procedures, documents, and terminology
- Options for non-standard licenses
- Using a subscription agent
- Questions to ask your vendors/publishers
- Choosing access points
- Harvesting/interpreting usage statistics

Working with Purchasing: Know the Process

- Get to know your buyer or contract specialist (request person dedicated to the library or eResources)
- Know your organization's rules about sole source vs. bid purchases, multi-year contracts, direct buys, consortia purchases, etc.
- Distinction between sole source and sole publisher (may be unique to TTU)
- RFP/Qs – be as detailed as possible (access dates, # of users, method of access)

Working with Purchasing: It's all in the details

- Fill out the proper forms correctly and completely (Contract Routing Agreement, etc.)
- Provide all documentation up front (license, W-9, etc.)
- Know your IP range, proxy URL, link resolver base URL, and intended use of the product (academic, clinical, on/off-campus, etc.)
- Tag team for follow-ups

Beyond the Standard License

- Master Licenses (EPLA)
- Consortial licensing and member agreements (LYRASIS)
- SERU (Shared E-Resource Understanding)

Subscription Agents: What can they do for me?

- Offer “one-stop shopping”
- Provide consolidated invoicing
- Monitor title transfers
- Provide subscription management platforms
 - Pricing, access, and licensing information
 - Self-service account management:
renewals, approvals, invoices
- Maintain subscription history

Subscription Agents: How do I choose one?

- Customer Service
- Subscription management platforms
 - Usability, content
- RFQ/RFP Process

Some warnings...

- Switching agents
- Be vigilant about title cancellations!

Journals: Print+Online

- Check your print holdings with your subscription agent
- Is the online an equivalent or a supplement?
- Define online access: IP authenticated, email/password, label number
- Converting to online only: Is the exact equivalent available?
- Activation and re-registering

Questions for Vendors: Basics

- Terms of trial access
- Access: IP authenticated vs. username/password
- Individual user accounts required?
- Number of simultaneous users/seats
- Subscription or one-time purchase (maintenance fee?)
- Off-campus access via proxy permitted?
- Availability of usage statistics and how to access?

Questions for Vendors: Advanced

- Turnaway screen/turnaway statistics
- Perpetual access availability (LOCKSS, CLOCKSS, Portico, dark archive)
- Single-site vs. multi-site license (IP range removal)
- How often does the content of a database or eBook collection change?
- Is the resource indexed in your discovery service? (What level? Article/chapter?)

Access Points

Typical Access Points


- Catalog (eJournals, eBooks)
- Discovery service
- A-Z list/Journal Search
- Database List – by title and/or subject

Additional Options

- LibGuides
- Course Management Systems
- Off-campus access via proxy

Discovery Service (Summon) – What does it search?

Search the Library More Search Options

 **EAGLESEARCH**

[What's included in EagleSearch?](#) [Need help searching?](#)

What's Included in EagleSearch?

TTU > Tennessee Tech Library > Research > What's Included in EagleSearch?

EagleSearch searches the following:

- all the physical items in the library
- eBooks
- eJournals
- most **databases**

If the library does not have full text access, users can obtain materials through **interlibrary loan** or **Get It Now**.

The eagle head (🦅) icons mean that these databases are searched when you search [EagleSearch](#).

Databases A to Z

[Aberdeen University Research Archive](#) 🦅
[ABI/INFORM Global](#) 🦅
[Academic OneFile](#) 🦅



Grouped by Subject

SUBJECTS

[Agriculture](#)
[Art](#)

[Environmental Science](#)
[Exercise/PE/Wellness](#)

[Mathematics](#)
[Military Science](#)

Journal Search

Online Journals (eJournals)

SEARCH EJOURNAL TITLE

BROWSE EJOURNAL BY SUBJECT

BROWSE EJOURNALS BY TITLE

|0-9|A|B|C|D|E|F|G|H|I|J|K|L|M|N|O|P|Q|R|S|T|U|V|W|X|Y|Z|

Print Journals

Email Rose Black (rsblack@ntech.edu) to receive a print article via email.

SEARCH FOR PRINT JOURNALS:

Search by:

Database List

The eagle head (🦅) icons mean that these databases are searched when you search [EagleSearch](#).

Databases A to Z

[A](#) | [B](#) | [C](#) | [D](#) | [E](#) | [F](#) | [G](#) | [H](#) | [I](#) | [J](#) | [K](#) | [L](#) | [M](#) | [N](#) | [O](#) | [P](#) | [R](#) | [S](#) | [T](#) | [U](#) | [V](#) | [W](#)

A

[Aberdeen University Research Archive](#) 🦅
[ABI/INFORM Global](#) 🦅
[Academic OneFile](#) 🦅
[ACM Digital Library](#) 🦅
[ACS Publications](#) 🦅
[Agency for Healthcare Research and Quality](#) 🦅
[AGRICOLA: Online Public Access Catalog](#)
[Agriculture Collection](#) 🦅
[AHFS Consumer Medication Information](#)
[Air University Library Index to Military Periodicals \(AULIMP\)](#)
[American Chemical Society Legacy Archives](#) 🦅
[American Doctoral Dissertations, 1933-1955](#)
[American FactFinder](#)
[American Fisheries Society](#) 🦅

Grouped by Subject

SUBJECTS

Agriculture	English/Literature	Media
Art	Environmental Science	Military Science
Biology	Exercise/PE/Wellness	Music
Business	Foreign Language	Nursing/Health
Careers	General/Multidisciplinary	Patents
Chemistry	Government Publications	Physics
Computer Science	History	Political Science
Earth Science	Human Ecology	Psychology
eBooks	Law	Religion/Philosophy
Education	Library/Information Science	Social Sciences
Engineering	Mathematics	

BIOLOGY

[American Fisheries Society](#) 🦅
[ArXiv.org \(Cornell University Library\)](#) 🦅
[Biological & Agricultural Index Plus](#)
[BioMed Central Open Access](#) 🦅
[Birds of North America Online](#)

Access Points: LibGuides – A-Z Database List

CECIL COLLEGE

Library » LibGuides » A-Z Database List Admin Sign In

A-Z Database List

Complete alphabetical list of all databases available through the Cecil College Library.

Last Updated: Apr 6, 2015 | URL: http://cecil.libguides.com/database_list | [Print Guide](#) | [RSS Updates](#)

A - F | **G - O** | **P - Z** | **E-Journals**

A - F | [Comments\(0\)](#) | [Print Page](#) | **Search:** | This Guide |

A

- [ABI/INFORM Complete](#)
- [Academic Search Complete](#)
- [Accounting & Tax](#)

[Comments \(0\)](#)

B

- [Banking Information Source](#)
- [Business Source Premier](#)

[Comments \(0\)](#)

C

- [Canadian Newsstand Complete](#)
- [CBCA Complete \(Canadian\)](#)
- [CINAHL with Full text](#)
- [CQ Researcher](#)
- [Credo Reference](#)

[Comments \(0\)](#)

D

- [DOAJ: Directory of Open Access Journals](#)

[Comments \(0\)](#)

E

- [eBook Community College Collection \(EBSCO\)](#)
- [Education Research Complete](#)
- [Encyclopaedia Britannica](#)
- [ERIC](#)


[Comments \(0\)](#)

F

- [Funk & Wagnalls New World Encyclopedia](#)

[Comments \(0\)](#)

Contact the Library



Need help?

Call: (410) 287-1005

Text: Cecil to 66746. *Standard text message rates apply.

E-mail: library@cecil.edu

Visit: [Hours](#)

[Comments \(0\)](#)

LibGuide created by Stephanie J. Adams, maintained and updated by Melissa D'Agostino and Lorraine Martorana: http://cecil.libguides.com/database_list

Access Points: LibGuides – Databases by Subject

CECIL COLLEGE

Library » LibGuides » Databases by Subject Admin Sign In

Databases by Subject

Last Updated: Aug 11, 2014 | URL: http://cecil.libguides.com/database_categories | [Print Guide](#) | [RSS Updates](#)

- General Reference
- General & Multi-Disciplinary
- Accounting/Business/Economics
- Art
- Computers & Technology
- Controversial Issues & Current Events
- Criminal Justice/Government/Military
- Dictionaries & Encyclopedias
- Education
- English & Literature
- History & Biography
- Humanities & Social Sciences
- Images/Maps/Multimedia
- Mathematics & Statistics
- Music
- News
- Nursing & Health Sciences
- Parenting
- Primary Documents
- Psychology
- Sciences: Applied & Natural
- Test Preparation
- EBSCOhost
- ProQuest
- E-Journals

E-Journals [Comments\(0\)](#) [Print Page](#) **Search:** This Guide Search

Newspapers

- The Baltimore Sun
- Cecil Whig
- The Chronicle of Higher Education
- The New York Times
- The Wall Street Journal

[Comments \(0\)](#)

Journals

- JAMA - The Journal of the American Medical Association
- The Maryland Nurse News and Journal
Back issues available in print in the library.
- NEJM - The New England Journal of Medicine
- Science

[Comments \(0\)](#)

Magazines

- Newsweek
- Popular Science
- Baby Talk
- Parenting
- Washington Family Magazine

[Comments \(0\)](#)

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LibGuide created by Stephanie J. Adams, maintained and updated by Melissa D'Agostino and Lorraine Martorana:

<http://cecil.libguides.com/content.php?pid=544382&sid=4479248>

Usage Statistics: Where do I get them?

- COUNTER (**C**ounting **O**nline **U**ser **N**e**T**worked **E**lectronic **R**esources)
- SUSHI (**S**tandard **U**sage **S**tatistics **H**arvesting Initiative)
- Vendor admin module or ERMS auto-harvesting (360 Counter)
- What do you do when usage statistics are not available?

Usage Statistics: What am I really counting?

- Are you counting what you think you are counting? (searches, sessions, downloads, etc.)
- Do the statistics you are collecting actually tell you what you want to know? (establishing benchmarks, making comparisons)
- What factors affect usage statistics?

Suggested Print Resources

Albitz, B. (2008). *Licensing and managing electronic resources*. Oxford, UK: Chandos Pub.

Curtis, D. (2005). *E-Journals: A how-to-do-it manual for building, managing, and supporting electronic journal collections*. New York, NY: Neal-Schuman Publishers.

Weir, R.O. (2012). *Managing electronic resources*. Chicago, IL: ALA Techsource/American Library Association.

Suggested Web Resources

- COUNTER (**C**ounting **O**nline **U**sage of **N**etworked **E**lectronic **R**esources):
<http://www.projectcounter.org/about.html>
- Global IP Address Database
<http://theipregistry.org>
- LOCKSS (Lots of Copies Keep Stuff Safe):
<http://www.lockss.org/>
- NASIGuides:
http://www.nasig.org/site_page.cfm?pk_association_webpage_menu=311&pk_association_webpage=1230

Suggested Web Resources (continued)

- NN/LM (National Network of Libraries of Medicine) Southeastern/Atlantic Region:
<https://nnlm.gov/sea/rsdd/elicense/>
- SERU (Shared E-Resource Understanding):
<http://www.niso.org/workrooms/seru>
- TERMS (Techniques for Electronic Resource Management):
<https://library3.hud.ac.uk/blogs/terms/>



Questions?